

2520 Noble Road, Cleveland Heights, OH 44121

Dear Applicant,

Thank you for your interest in Home Repair Resource Center's Financial Assistance Programs (FAP). These programs are designed to help you complete important repairs to your home. HRRC will determine what financial assistance options are available and will help guide you through the process, but you will make the key choices along the way about which financial products, programs, and contractors to use. Depending on the scope and complexity of your project, the process can take from several weeks to several months.

To begin the process, we need to obtain certain personal and financial information as part of your application. The information we ask for is required by HUD but is also an important part of putting together an accurate and complete range of options for you and your project.

Included with this letter is a checklist of documents that you will need to review and provide to your HRRC coordinator as part of the application process. Please review this checklist carefully and make sure you provide all the documentation – if anything is missing, it may delay your application.

When you meet with your HRRC coordinator, they will review these documents with you, answer any questions you have.

Also included with this letter are the following:

- 1. An overview of the current programs, grants, and loans offered as part of the FAP you may qualify for some of these. Your counselor will review your application and documents and help you determine your eligibility. As part of that process, your counselor will explain the rules and conditions for each of the applicable programs so that you can make an informed choice. Some initial requirements before you proceed:
 - a. Residents are only eligible for our FAP programs every 3-5 years.
 - b. Mortgages must be current, and no liens held by HRRC.
 - c. Some programs have geographical and income eligibility.
 - d. Address must be primary residence.
- 2. A community resource guide. This is a list of other agencies, programs, and assistance that may be available to you. If HRRC does not offer programs and services to meet your needs, your coordinator will help to connect you with other sources of assistance.

If you have been referred to us by the court, do not delay in initiating this process. We cannot report to the court of your progress if there is none. Please let us know if you have questions by calling 216-381-6100.

Sincerely, HRRC Staff

HOME REPAIR RESOURCE CENTER PROGRAMS

FOR CLEVELAND HEIGHTS RESIDENTS ONLY

Assist Incentive Grant – up to \$1,500 for Cleveland Heights homeowners at 80% median income. Repairs include roof replacement, heating system, footer drains, full exterior paint and masonry tear down / rebuild.

Deferred Loan Match- Deferred loan for Cleveland Heights homeowners for half of the cost of roof replacement, heating system, full exterior paint, masonry teardown/rebuild, footer drains, storm/sanitary sewer, or heating system; 0% interest; no monthly payment; loan secured by lien. Homeowner(s) pays their half before work commences. Maximum of \$5,000.

Senior Grant- For Cleveland Heights residents who are 62 years or older. \$1,500 grant that can be used towards the replacement of a roof or furnace.

Senior Home Stability Grant - 50/50 Grant –Pays half the cost of a repair up to \$1,000 for Cleveland Heights Homeowners. For repairs that positively impact the health and safety of seniors. HUD Guidelines apply.

COUNTY PROGRAMS

Approval is not guaranteed and is contingent upon criteria established by HRRC.

KeyCares Loan Program – Financing for homeowners who do not qualify for bank loans due to creditworthiness and/or equity. This is an unsecured product financed, and approved, through KeyBank and requires financial counseling, project management, referral letter and privacy policy from HRRC. Repairs can include garages and driveways, but no cosmetic repairs.

Cuyahoga County Grant Program – Residents who live in Cuyahoga County Districts 8, 9, or 10 are eligible for up to \$5,000. This grant must be used in conjunction with the KeyCares Program. Grant is on a first come first serve basis and homeowner must contribute 10% of the total project cost or the overage above the grant ceiling is required, whichever is greater. Income eligibility goes up to 300% below poverty level.

Classes & Advice - Hands-on Classes that teach self-repair skills and give repair advice.

Tool Library- Ladders, floor sanders, electric snakes and many other hand & power tools to borrow.

CITY OF CLEVELAND HEIGHTS PROGRAMS

ONLY Information is available through HRRC; To apply, contact Lori Sanford, Housing Preservation Office at (216) 291-4869.

No Interest, Whole-House Rehab Loan - Loan of \$8,500- \$35,000; 0% interest; 15-year term; low monthly payment; no prepayment penalty; loan secured by mortgage

Lead Safe Grant- Grant of up to \$9,500 to remove lead hazards; household must include a child 5 years old or younger; no repayment required. **Clients are able to apply for this program at HRRC.**

City of Cleveland Heights Programs For Seniors (age 62 or older) or Disabled Homeowners:

Exterior Paint Grant - Grant of \$3,500 towards the cost of painting; lead-licensed contractor must do painting; applicant must pay costs above the grant (can finance through other programs)

Deferred Loan - Loan with payment deferred until house is sold or title transferred; no monthly payment; loan maximum is \$35,000; 5% interest for first 5 years only; secured by a mortgage

Violation Repair Program Grant - Grants of up to \$1,000 (\$3,000 lifetime maximum) for most exterior violations; reimburses seniors for pre-approved repairs (before contracting the repair).



Below are the current income guidelines. You must be at or below the maximum income for your household size. All adults living in the home that receive Wages, Government Benefits, and unemployment etc. must be counted. Adults in the household that have no income will be required to provide a notarized statement to that fact.

2023 Gross Income Limits (effective date May 15, 2023) for Cleveland Heights' Assist Incentive Grant Cleveland Heights' Deferred Loan Match Cleveland Heights' Senior Grant Cleveland Heights' Senior Grant

| Household | Very Low Income | Low Income | Moderate Income |
|-----------|-----------------|---------------|-----------------|
| Size* | 30 % of Median | 50% of Median | 80% of Median |
| 1 | \$19,000 | \$31,650 | \$50,650 |
| 2 | \$21,700 | \$36,200 | \$57,850 |
| 3 | \$24,860 | \$40,700 | \$65,100 |
| 4 | \$30,000 | \$45,200 | \$72,300 |
| 5 | \$35,140 | \$48,850 | \$78,100 |
| 6 | \$40,280 | \$52,450 | \$83,900 |
| 7 | \$45,420 | \$56,050 | \$89,700 |
| 8 | \$50,560 | \$59,700 | \$95,450 |

FY 2023 Median Family Income \$ 94,000

*For Cleveland Heights households larger than 12, go to: <u>www.huduser.gov</u>or contact: Brian lorio at (216)291- 4845 or <u>biorio@clvhts.com</u>.

2023 Gross Income Limits (effective date January 19, 2023) for Key Cares Cuyahoga County Grant / Loan Program

| Household Size** | Income |
|------------------|----------|
| 1 | \$43,740 |
| 2 | \$59,160 |
| 3 | \$74,850 |
| 4 | \$90,000 |

| Household Size** | Income |
|------------------|-----------|
| 5 | \$105,420 |
| 6 | \$120,840 |
| 7 | \$136,260 |
| 8 | \$151,680 |

**add \$4,720 for each additional person over the household size of 8



FAP/SRP Application Document Checklist

Income Documents

- □ Two months of paystubs for every working household member, or
 - Most recent benefit award letter (Social Security, etc....), or
 - Pension statement & continuation letter (Ask your Pension Administrator for this)
- Copies of 2 most recent Federal Income Tax Returns and all W-2 and 1099 forms for those years (if you are not required to file, contact your HRRC counselor for an IRS form 4506T)

Expense Documents

- Most recent mortgage statement(s) and payment statement(s) for all mortgages; mortgages that are not current are ineligible for financial assistance
- Two months of bank statements (all accounts)
- Most recent utility bills (Gas & Electric); cannot be turned off

Insurance Documents

A copy of your current homeowner's insurance declaration page. (This is sent once a year telling you about your coverage; you can obtain a copy from your insurance agent).

Application Forms

- Budget worksheet When completing the budget worksheet make sure you include everything and are as exact as possible. The more accurate the budget is, the faster we can process the application.
- Counseling Authorization This document explains the terms of counseling and provides authorization for HRRC to begin counseling services. Please review this form. Your HRRC counselor will answer any questions you have about it. You will need to sign this document to receive HRRC counseling services.
- Privacy Policy This document explains HRRC's privacy policy.
- Lead Form This form confirms that you have been made aware of the hazards of lead-based paint.
- □ Homeowners Insurance Form
- Customer Credit and Title Information Exchange Release

When you are ready to return your application with your supporting documentation, you may scan/ email (<u>costrom@hrrc-ch.org</u>), drop off (2520 Noble Rd. Cleveland Hts. M-F, 10-4) or mail it in.

Please scan all documents as Adobe PDFs. Pictures of the documents will not be accepted.



| Household/Home Information | n |
|----------------------------|---|

| Last Name: | First Name(s): | |
|---|----------------------------------|----------------------------------|
| Address: | City: | Zip: |
| Single Double Year Built _ | | |
| Phone: (home/cell) | (work) | |
| Email address: | | |
| Ages:/ Date of Birth: | / | |
| Race: White Black or AfAmerican | Hispanic/Latino As | ianAmerican Indian/Alaska Native |
| Other | | |
| Marital Status: # | of Dependents Ages: | |
| Others in Home (do they contribute?): _ | | |
| Repair Work | | |
| Cited? yes no If violation | ons remain, status: Inspecti | ions Housing Court |
| Work to be Done | Cited? | , |
| | | |
| | | |
| | | |
| Total Cost \$ | | |
| Purchase/Financing/Value | | |
| Years Owned: Type | Purchase: | |
| | | erest Rate % (fixed variable) |
| Included in Mortgage: property taxes | | |
| Titleholders (list all): | | |
| Title clear? If no, list all other Mo | rtgages/Liens (original amount/b | palance/purpose/lender): |
| County Tax Value: \$ O | ther Value \$ | specify: |

| Home | | | | |
|--|--------------|--------------------|---------|--|
| Repair Resource | | | | |
| Center Do you own rental/income property? | Yes | No | | |
| Is this rental/income property? | Yes | No | | |
| Employment Information | | | | |
| Head of House Employer: | | | | |
| Address: | | | | |
| Position: | | | # Years | |
| Notes—job security/layoff/seniority/job refe | erence and | phone etc.: | | |
| If new job, previous employer (position/tim | ne there/rea | ason for leaving): | | |
| Spouse/Partner Employer: | | | | |
| Address: | | | | |
| Position: | | | | |
| Notes—job security/layoff/seniority/job refe | erence and | phone etc.: | | |
| If new job, previous employer (position/tim | ne there/rea | ason for leaving): | | |

Income Information

| NAME | BIRTHDATE | PAY FREQUENCY | MONTHLY GROSS INCOME |
|------|--------------|---|---|
| | (mm/dd/yyyy) | (Weekly, bi-weekly twice a month, monthly, etc) | (Amount BEFORE taxes and deductions) |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |

All income must be shown, including but not limited to employment income, rental income, Social Security, SSI, pension, workers' compensation, child support, alimony, and unemployment insurance.

Income Stability

Has applicant(s) income been reasonably steady the past 5 years? If not, explain:



Credit History

Is applicant's credit established and satisfactory: yes____ no ____

If applicant has credit problems, check all that apply:

_____ previous slow pay (paid or being paid regularly) _____ current slow pay on credit (or some w/no payments)

____ suits ____ judgments ____ bankruptcy (__ Chapter 7) (__ Chapter 13: completed? ____/___%)

Explain what happened to cause credit problems, when problems began, what will prevent reoccurrence, and note creditors involved. If bankruptcy, note if/when discharged (and if Chapter 13, percent of debt paid):

| Miscellaneous Informatio | on | |
|--------------------------|------------------|--|
| Assets | | |
| Checking Account: | If yes, location | |
| Savings Account: | If yes, location | balance: \$ |
| (include credit u | nion) location | balance: \$ |
| Automobile | | |
| Make/Year of car | | paid for car loan/lease |
| Make/Year of car | | paid for car loan/lease |
| | | |
| | | \$ Current/paid well ? |
| | | the best of my/our knowledge. I/We authorize you to ctions or Housing Court, if applicable. |
| Signature | | Date: |
| Signature | | Date: |



Lead Certification

| Applicant's Name: | |
|--|--|
| Address: | |
| (If double, t | tenant form to be completed) |
| <i>Lead-based Paint Warning:</i> "Housing built before 1978 mag and dust can pose health hazards if not taken care of properly pregnant women," HUD. | |
| 1. Year house built Prior to 1978? | □ yes □ no |
| 2. Are there children in the household age 5 or | younger? no ges |
| <u>Child's name</u> (if age 5 or younger) | Has testingExisting elevatedbeen done?blood lead level? |
| | yes □ no □ yes □ no |
| | yes □ no □ yes □ no |
| | yes □ no □ yes □ no |
| 3. Has paint testing, a lead inspection, or a risk ass | essment been performed at the property? |
| Paint testing \Box yes \Box no Lead Inspection \Box | yes 🛛 no 🛛 Risk Assessment 🗆 yes 🗋 no |
| (For any "yes" response, a copy of the report must b part of the application.) | e provided to Home Repair Resource Center as |
| To Home Repair Resource Center: | neen told about the dangers of lead-based paint if there |

I/we certify that the above information is true; that I/we have been told about the dangers of lead-based paint if there are children in the household age 5 or younger.

Signed: _____

Date: _____

3/2021



BUDGET

Monthly Debt Obligations (mortgage, loans, charges, tax payments, bills)

| Creditor | Pay/Month | Balance | Original | Purpose |
|----------|-----------|---------|----------|---------|
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |

Total Monthly Debt: _____

| Are State/Federal Taxes Current?: | | If not, status?: | |
|--|-----------------------|------------------|--|
| Co-signed loans (if bala For whom/purpose: | , | | |
| Creditor: | Balance: \$ | Current: Y/N: | |
| Taxes City Income Tax (I | monthly) | Balance, if any | |
| Property Tax (monthly, if | not paid in mortgage) | | |
| Total Taxes: | | | |

| Utilities | Avg./month | Balance | Payment Plan? |
|------------|------------|---------|---------------|
| Gas | | | |
| Telephone | | | |
| Internet | | | |
| Electrical | | | |
| Water | | | |
| Sewer | | | |

Total Utilities:



BUDGET (cont.)

| Insurance | Amount/month |
|--------------------------|--------------|
| Homeowners Insurance | |
| Life Insurance | |
| Disability/SSI Insurance | |
| Automobile Insurance | |
| Medical Insurance | |

Total Insurance: _____

| Living Expenses | Monthly Average |
|---|-----------------|
| Groceries/Household Supplies | |
| Car Repairs | |
| Gas | |
| Clothing (Adult & Children) | |
| Children's Expenses (allowance, activities, school, etc.) | |
| Cable TV | |
| Cell Phones | |
| School Tuition | |
| Bus Fare/Parking at Work | |
| Adult Spending (work-related lunches, etc). | |
| Medical (doctor, dentist, co-pays, deductibles) | |
| Prescription Medications | |
| Dry Cleaning/Laundry | |
| Drug Store Items (if not groceries) | |
| Hair Care | |
| Gifts (birthdays, religious holidays, etc.) | |
| Magazines/Newspapers | |
| Contributions (political, religious, other) | |
| Gym Membership | |
| Household Misc. (pets/minor repairs, car licenses, driver's | |
| license) | |
| Miscellaneous (tobacco, alcohol, pocket money, lottery, etc.) | |
| | |

Total Living Expenses: _____



BUDGET (cont.)

Summary of Income & Expenses

Net Income

Source

Avg./month

| Total Monthly Expenses: | | |
|----------------------------|------------------------|---|
| Total Net Income minus To | tal Monthly Expenses= | _ |
| Net Cash: | minus monthly savings= | |
| Monthly Funds Available: _ | | |



Authorization for Counseling

This documents the certification that I,

<u>,</u> am

applying to be a client of Home Repair Resource Center (HRRC), a HUD-approved housing counseling agency, for the following service(s):

Description of the second seco

Post-purchase Counseling (Plan to get repairs on home) (Plan to re-finance)

Foreclosure Intervention/Prevention
 Counseling

(Educates homeowners who are in default by assisting them to take steps to prevent foreclosure)

Financial Assistance Programs

(Grant/loan program for major home repairs)

I am voluntarily submitting personal information and identification of various documents and other financial information necessary for review and analysis of my case by HRRC financial/foreclosure counselor.

I understand that HRRC counselors and staff are not attorneys and do not provide legal advice or services.

I understand and acknowledge that counseling I received from HRRC is advice only. I am solely responsible for my decisions about my finances. HRRC does not guarantee a successful result.

I agree that HRRC is authorized to do any/all of the following:

- Run my/our credit report
- Submit my/our file for review
- Open my/our file for review for program monitoring and compliance
- Make follow-up contacts with me for program evaluation purposes

I acknowledge that I have received a copy of HRRC's Privacy Policy Statement.

HRRC DISCLOSURE: HRRC does not have any financial relationships with any for-profit or non-profit organizations. I/we understand I am not obligated to receive any other services offered by HRRC or its exclusive partners as a condition of participating in counseling.

| CLIENT: | CLIENT: |
|---------|---------|
| DATE: | DATE: |

Received over the telephone or electronically by HRRC Counselor

Date:



Privacy Policy

Home Repair Resource Center (HRRC) has developed this privacy policy to assure our clients that personal information collected will be treated with a high level of confidentially and will only be used for program related purposes.

HRRC strictly protects the security of your personal information and honors your choices for its intended use. HRRC has established and maintains reasonable procedures to protect the confidentially, security and integrity of your personal information. HRRC carefully protects your data from loss, misuse, and unauthorized access. Your personal information is never shared outside the agency without your written authorization.

HRRC will not sell your personal identifiable information to anyone.

HRRC will send you unsolicited information including emails, flyers, event announcements, and newsletters, unless you advise us that you do not want to receive these types of correspondence. If you have any questions about our privacy policy, please call our office at 216-381-6100. The Home Repair Resource Center reserves the right to change this policy whenever deemed necessary without prior notification.

Client Signature

Date

Client Signature

Date



Homeowner's Insurance Form

Maintaining homeowners' insurance is your protection should something happen to your home. Homeowners insurance is not a substitute for routine home upkeep and maintenance. This form is to confirm that you are aware of the protections that homeowners' insurance provides. HRRC will not be held liable for any claims that can be considered an insurance claim. HRRC will only work with insured contractors to protect you and your property from harm. By signing this form (Required), you acknowledge that fact and release HRRC from any liability resulting from the work performed.

If you are uncertain about the status of insurance coverage for your home, we recommend that you contact your mortgage company, an insurance agent or the Ohio Fair Plan. The Ohio FAIR Plan was established in 1968 to provide essential insurance coverage for eligible property unable to obtain insurance through the voluntary market. You can contact them Monday - Friday, 8:00am - 4:30pm Main: 614-839-6446 Fax: 614-839-2882. You can always call Home Repair Resource Center, and discuss this situation with one of our counselors at 216-381-6100

| Signature: Date: |
|------------------|
|------------------|



2520 Noble Rd., Cleveland Heights, OH 44121 216-381-6100

CUSTOMER CREDIT AND TITLE INFORMATION EXCHANGE RELEASE

Regarding the Loan Application of:

To: _____ Bank

You are hereby authorized and directed without notice to discuss and exchange credit information with Home Repair Resource Center staff concerning the Bank's acceptance or declination of financing. By furnishing the information requested by this letter, you shall not be construed to be a Consumer Reporting Agency within the meaning of the Fair Credit Reporting Act.

Applicant's Signature
SSN: - - Date:

Applicant's Signature



Model Bid Packet

Your coordinator will help you determine your repair needs – once you know what needs to be done, you can begin seeking bids.

HRRC will not select the contractor. While we do not endorse particular contractors, we can provide a range of information and resources to help you find experienced and professional contractors.

During the application process, your HRRC coordinator will need copies of written bids, registrations, insurance and bonding information before we can green-light a project.

All projects under HRRC's Financial Assistance Program and/or Senior Repair Program require at least three documented bids.

A documented bid includes the following:

- The contractor's name, physical address, and telephone number
- A written and itemized scope of work, including the work to be done, the quality/type of materials to be used, and a breakdown of the materials and labor involved.
- Agreement by the contractor to obtain all necessary permits and to do all work in compliance with local code.
- Specification of what, if any work will be subcontracted, and the name, address, and telephone number of all subcontractors to be used.
- Estimated start date and completion date.
- A copy of the contractor's registration with your current city.
- A copy of the contractor's general liability insurance policy and workers' compensation coverage, and/or that of any subcontractors, if applicable.
- A copy of the contractor's bond.

Addendums: Addendums are supplemental to the estimate and are for verification of specific issues within the scope of the project. The addendum does not take the place of a written estimate. Copies of the addendums are available from your counselor and are specific to major repairs. (Roofs, Driveways, Painting, Carpentry Repairs, Masonry, Etc.)



HOME REPAIR RESOURCE CENTER COMMUNITY RESOURCE REFERRAL GUIDE

These organizations are not affiliated with Home Repair Resource Center. To learn more about them, please contact them directly.

HOME ASSISTANCE PROGRAMS

CHN Housing Partners

2999 Payne Avenue Cleveland, OH 44114 Phone: 216-574-7100 Web: <u>www.chnhousingpartners.org</u>

- Home Energy Efficiency Services
- Lead Safe Loans, Grants and Incentives
- Cuyahoga County Home Repair Loan Program (CHN Housing Capital) –
 855-764-5626

Community Housing Solutions

12114 Larchmere Boulevard Cleveland, OH 44102 Phone: East: 216-231-5815 / West: 216-651-0077 Web: www.yourchs.org

Cuyahoga County Housing Enhancement Loan Program (HELP)

2079 East Ninth Street Cleveland, OH 44115 Phone: 216-443-7260 Web: <u>www.cuyahogacounty.gov</u>

Hebrew Free Loan Association

23300 Chagrin Blvd, Ste 204 Beachwood, OH 44122 Phone: 216-378-9042 Web: <u>https://interestfree.org</u>

ESOP / Benjamin Rose Institute on Aging

11890 Fairhill Road Cleveland, OH 44120 Phone: 216-791-8000 Web: www.benrose.org/esop-cleveland

- ESOP Zero Interest Small Dollar Loans for Older Adults
- ESOP Senior Property Tax Loan

Heritage Home Program

3751 Prospect Ave E Cleveland, OH 44115 Phone: 216-426-3116 Web: <u>www.heritagehomeprogram.org</u>

Heritage Home Loan

Rebuilding Together Northeast Ohio

3465 S Arlington Rd., Suite E #14 Akron, OH 44312 Phone: 216-800-8556 Web: www.rebuildingtogetherneo.org

Third Federal Bank

7007 Broadway Ave. Cleveland, OH 44105 Phone: 844-798-7784 Web: <u>www.thirdfederal.com/borrowing/community-</u> <u>development</u>

• Fixer Upper Home Repair Program

UTILITY ASSISTANCE

Step Forward

1801 Superior Ave. Ste 400 Cleveland, OH 44114 Phone: (216) 696-9077 Web: <u>www.stepforwardtoday.org</u>

• Emergency Assistance Services

Famicos Foundation

1325 Ansel Rd. Cleveland, OH 44106 Phone: (216) 791-6476 Web: <u>www.famicos.org</u>

• Rental, Mortgage & Utility Payments

Ohio Consumer Counsel

65 East State Street Suite 700 Columbus, Ohio 43215 Phone: 800-282-0880 Web: www.occ.ohio.gov

- Percentage of Income Payment Plan (PIPP)
- Home Energy Assistance Program (HEAP)

Department of Housing & Urban Development (HUD)

Cleveland Field Office US Bank Centre Building 1350 Euclid Ave., St. 500 Cleveland, OH 44115 Phone: 216-357-7900 Web: www.hud.gov

The Legal Aid Society of Cleveland (Cleveland Tenant Information Line) 1223 West Sixth Street

Cleveland, OH 44113 Phone: 216-861-5955 Web: <u>www.lasclev.org/get-</u> help/housing

City of Cleveland Heights City Hall

40 Severance Circle Cleveland Heights, OH 44118 Phone: 216-291-4444 Web: www.clevelandheights.com

City of Cleveland Heights Housing Court

40 Severance Circle Cleveland Heights, OH 44118 Phone: 216-291-4901 ext. 3 Web: <u>www.clevelandheightscourt.com</u>

Fair Housing Center for

Rights & Research 2728 Euclid Avenue #200 Cleveland, OH 44115 216-361-9240 Web: www.thehousingcenter.org

City of Cleveland Housing Court

Justice Center 1200 Ontario Street 13B Cleveland, OH 44113 Phone: 216-664-4295 Web: www.clevelandhousingcourt.org

Cuyahoga County Clerk of Courts Administrative Offices

Justice Center- 1st Floor 1200 Ontario Street Cleveland, OH 44113 Phone: 216-443-7999 Web: www.cuyahogacounty.us

Cuyahoga County

Foreclosure Mediation ADR Dept.-Foreclosure

Mediation Program Justice Center, 10th Floor 1200 Ontario Street Cleveland, OH 44113 Phone: 216-698-7138 or 216-698-7158

Akron Cleveland Association of Realtors

9100 South Hills Blvd., Ste 150 Broadview Heights, OH 44147 Phone: 216-901-0130 Web: www.akronclevelandrealtors.com

SOCIAL SERVICES

Ohio Jobs & Family Services

310 W. Lakeside Avenue Cleveland, OH 44113 Phone: 216-443-7032 Web: <u>www.jfs.ohio.gov</u>

Social Security Administration 3591 Park East Drive Beachwood, OH 44122 Phone: 800-772-1213 Web: www.ssa.gov

Cleveland Free Clinic

12201 Euclid Avenue Cleveland, OH 44106 Phone: 216-721-4010 Web: <u>www.thecentersohio.org</u>

FORECLOSURE PREVENTION

Home Repair Resource Center (216) 381-6100, ext 14

Centers for Families & Children 4500 Euclid Avenue Cleveland, OH 44103 Phone: 216-432-7200 Web: www.benefits.ohio.org

Journey Center for Safety and Healing 2806 Payne Avenue Cleveland, OH 44114 Phone: 216-229-2420 Web: www.journeyneo.org

Heights Emergency Food Center

3663 Mayfield Road Cleveland Heights, OH 44121 Phone: 216-381-0707 Web:

www.discipleschristian.org/hei ghts-emergency-food-center

Serving: Cleveland Heights, Univ. Hts., S. Euclid, & Lyndhurst

United Way of Greater Cleveland-211

1331 Euclid Avenue Cleveland, OH 44113 Phone: 216-436-2100 Web: www.211oh.org